



WASTE INDUSTRIES

*We're part of everyday life . . .  
Make us part of yours.*

302 Grumman Rd., Greensboro, NC 27409  
(336) 668-3712

Waste Industries thanks you for the opportunity to serve you and we look forward to a long lasting relationship. Please do not hesitate to call our office any time you have a question or concern. Our Customer Service Representatives are there to serve you - our most important customer.

We hope that the following information answers any questions that you may have. If not - again - please call our Greensboro office at 336-668-3712 or the Village of Tobaccoville Town Hall at 336-983-0029.

## HOLIDAYS

- There will only be two holidays each year that you will not receive service - IF they fall on your scheduled day of collection. Those holidays are:
  - Thanksgiving Day
  - Christmas Day
- Should the holiday fall on your collection day, your trash and/or recycling will be worked the following day - the schedule will be set back one day.

## TRASH GUIDELINES

- Place your solid green or gray 95 gallon roll out cart next to, but not in, the street no later than 7:00 a.m. on the day it is scheduled to be picked up.
- Please make sure that the lid opening is facing the street, and the handle is facing away from the street.
- Do not place the container within 3 feet of trees, mailboxes, cars, other rollouts & recyclables or any other obstructions. Where you place your container is where you can expect it to be returned. (Please remember that strong winds will blow empty containers.)
- The truck and driver must have clear access to the rollout container.
- Do not leave trash outside of your rollout container. Overages outside the container are not picked up according to contract.

# Residential Co-Mingled Recycling Guidelines

- Use the green 95 gallon roll out cart with the black lid that is clearly marked “Recycling Only.”
- Recycling is picked up once a month, either on the first Monday or first Tuesday of the month depending on the day your trash is picked up.
  - If your trash is picked up on Monday, your recycling is also picked up on Monday
  - If your trash is picked up on Tuesday, your recycling is also picked up on Tuesday.
- Do not bag your recyclables before placing them in the 95 gallon cart.
- Should trash be found in the recycling container, it may not be emptied as there is a possibility it will contaminate the other recyclables that are already on the truck.
- Place the roll out cart at the curb no later than 7 a.m. on your scheduled pickup day.
- The truck and driver must have clear access to the rollout container.
- Do not leave recycling material outside of your rollout container.

## Materials That Are Allowed (recyclable)

- Metal Cans (Aluminum, Bi-Metal & Steel): Includes soft drink, beverage and food cans. Please empty and rinse out the cans.
- Paper Products: Includes newspapers, office paper, computer paper, magazines, junk mail, shiny paper inserts, cut up corrugated cardboard, paperboard (i.e. cereal boxes) and *paper* grocery bags.
- Plastic Containers: Includes all plastic bottles and jars #1 thru #7: soft drink bottles, milk jugs, detergent bottles, etc. Check the bottom of the container. If you see the recycling symbol with a #1, 2, 3, 4, 5, 6 or 7 in the center, it is acceptable. Remove all caps, rinse, and flatten before putting it in the recycling container. You will get greater volume in the roll out cart.
- Glass Beverage Bottles & Food Jars: Includes clear, green and brown glass BEVERAGE AND FOOD containers only. Please discard caps and lids, and rinse out the container.

## Materials That Are NOT Allowed (non-recyclable)

- Plastic grocery bags, egg cartons or Styrofoam: only plastics labeled 1 thru 7 are allowed.
- Coat Hangers, Lids Or Other Scrap Metal: If it is not a food or beverage container, it is not allowed.
- Books: Hard cover books
- Glassware: Ceramic glass, drinking glasses, mirrors, window panes or plate glass, light bulbs (incandescent or fluorescent)



PLEASE DO NOT HESITATE TO CALL IF YOU HAVE QUESTIONS



WASTE INDUSTRIES  
*We're part of everyday life . . .  
Make us part of yours.*